

Important note: inadequate perforation of the SAFE bedding bags

Dear Customer,

We would like to inform you that the current delivery contains film from a production batch that is not sufficiently perforated.

We therefore recommend autoclaving the bedding directly in the cage. Alternatively, you can ensure good penetration of the water vapor by poking additional holes in the bags.

We regret the inconvenience and assure you that we have taken immediate measures to ensure that we can use flawless autoclave able film again in the future.

Best regards,

J. Rettenmaier & Söhne GmbH + Co KG